

Make the smart call.

Customized solutions for your business.

**Your trusted source for
full life-cycle management.**

Repair | Refurbish | Recycle



Certified refurbished equipment

Over the past 20 years, we have increased our expertise in refurbished and repaired equipment to become the leading provider of new, repaired, and refurbished telephony and data networking equipment. We use proven processes to ensure products meet certification standards, resulting in the highest-quality products available.

When new is not an option

Save with refurbished telephones, cards, systems, wireless equipment, and data components. Choose from one of the largest selections with more than 15,000 hard-to-find products in stock and ready to ship from our 80,000-square-foot facility.

Extend the life of your IT network

Offering the maximum degree of flexibility, a blended solution includes both new and refurbished equipment. This type of solution can dramatically increase your original return on investment (ROI) and provide alternative support options for end-of-sale components and legacy networks. Ask us how a blended upgrade or fully blended solution can complement your equipment life-cycle strategy.

Leverage our expertise and experience

We offer preconfiguration, product staging, cable infrastructure, installation, and project management. And through our Advance Replacement and Repair programs, customers eliminate downtime with our 24-hour advance replacement and five-day repair turnaround programs. Our certified technicians fix all major brands and models.

Increase the green

As a smart alternative to buying new, consider using repaired and refurbished equipment. It's guaranteed to perform, and it helps keep equipment out of landfills. Combined with the Buy Back Program, which offers cash or trade-in credit for your unwanted equipment, a truly integrated recycling program is within reach! Finally, our free disposal services help control unnecessary costs associated with equipment removal.



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Make the smart call.

Guaranteed performance. Guaranteed cost savings.



Products
• Accessories
• Amplifiers
• Cards
• Conference Phones
• Data Networking Equipment
• Gateways & Security Solutions
• Handsets
• Headsets: Wireless, Bluetooth®, VoIP
• Key Systems
• Legacy Equipment Systems
• Telephones
• Videoconferencing Solutions
• Wireless Telephones
• Wireless Phone Systems
Services
• Advance Replacement
• Buy Back Program
• Cosmetic Refurbishing
• Disposal
• Inventory Management
• Overnight Delivery
• Preprogrammed Systems
• Repair
• Replacement
• Software Upgrades

	New	RF	RP
Nortel			
Meridian™	—	•	•
Norstar™	—	•	•
BCM	•	•	•
IP Phones	•	•	•
Digital Mobility	—	•	•
Avaya			
Definity®	•	•	•
IP Office	•	•	•
Headsets	•	•	•
Partner®	•	•	•
Merlin & Magix®	—	•	•
one-X	—	•	•
Siemens®			
9751 Systems	—	•	•
HiPath 150 E/H	•	•	•
HiCom 300 E/H	•	•	•
HiPath 3000	•	•	•
HiPath 4000	•	•	•
ROLM Telephones	—	•	•
Optiset Telephones	—	•	•
OptiPoint Telephones	—	•	•
Cisco Systems			
Telephones	•	•	•
Interfaces, Cards, Modules	•	•	—
Analog Telephone Adapters (ATAs)	—	•	•
Routers, Switches	•	•	—
Wireless Systems	•	•	—
Gateways	•	•	—
Optical, Video, & Security	•	•	—

	New	RF	RP
Aspect			
Telephones	—	•	•
Accessories	—	•	•
Cards	—	•	•
Plantronics®			
Headsets	•	—	—
VoIP Headsets	•	—	—
Bluetooth®	•	—	—
NEC®			
Telephones	•	•	•
Accessories	•	•	•
Cards	•	•	•
Aastra			
Digital Centrex	•	•	•
Analog Business	•	•	•
Polycom®			
Videoconferencing	•	—	—
Conference Phones	•	•	•
Spectralink Link WTS	•	•	•
Spectralink Netlink	•	•	•
Spectralink PTB Handsets	•	•	•
Spectralink LTB Handsets	•	•	•
Spectralink Accessories	•	•	•
Comvurgent	•	—	—
Cortelco	•	—	—
Executone	—	—	•
Interalia	•	—	—

New—New Products RF—Refurbished
RP—Repaired

Located in Minneapolis, MN, Black Box Resale Services helps customers substantially reduce telephony hardware expenses and offers peace of mind with its advance replacement and repair program. We refurbish and repair all equipment on-site using highly trained, certified experts and proven processes to ensure the highest-quality products. We rigorously test, retest, and certify all refurbished and repaired equipment. Most refurbished or repaired phones are fully covered by our Black Box Resale Double Diamond™ + warranty, ranging from a two- to five-year period of protection, depending on the product. We guarantee our equipment to perform as good as new and ensure your complete satisfaction with our no-risk, no-questions-asked, 30-day return policy. As your single source for streamlined product sourcing, Black Box Resale Services stocks new and refurbished equipment from today's leading companies in our 80,000-square-foot facility.



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